

CCTV PRIVACY NOTICE

This Privacy Notice explains how personal data collected through CCTV will be protected, used, stored, and processed by us.

The name and contact details of the Data Controller and Data Protection Officer

Data Controller

London Borough of Camden ('Camden') Judd
Street London WC1H 9JE, 020 7974 4444

Data Protection Officer (DPO)

Andrew Maughan Borough
Solicitor, dpo@camden.gov.uk

Further information on data protection and privacy in Camden can be found at [Camden.gov.uk](https://www.camden.gov.uk).

Information About CCTV

This privacy notice only covers CCTV. Camden's general privacy notice, which contains details of other services' handling of your data, is available at <http://www.camden.gov.uk/privacy>. There is information about CCTV on our website [CCTV and Responsive Security Patrol \(RSP\) - Camden Council](#)

What types of personal data and special category (sensitive) personal data do we collect?

The CCTV will collect visual footage which will include colour and black and white footage of people and objects within range of the cameras. Where cameras are deployed and could see into people's homes, privacy masking is used to ensure they cannot see into homes. We only collect sensitive data where this is obvious as it is obtained on a recording e.g. a disability using a physical aid such as a white cane or guide dog, or religion through the wearing of particular clothing or headwear e.g. a niqab or kippah.

If you make a request for release of footage (see [CCTV and Responsive Security Patrol \(RSP\) - Camden Council](#)) we will collect the information needed to process your request. This will include name and contact details, your ID (for example photographic and address) so we can ensure we send data to the right people, description of people and incidents, landmarks, vehicles etc, so we can identify correct footage, and details of police, insurance and other professionals associated with the case.

Purpose for processing your personal data

Camden have CCTV for the following reasons:

- To deter crime and anti-social behaviour
- To detect crime and provide evidential material for court proceedings
- To reduce the fear of crime, disorder and anti-social behaviour and promote feelings of safety
- To detect and prevent environmental issues
- To assist in civil proceedings
- To assist the Local Authority in its enforcement and regulatory functions.
- To assist in Traffic and parking Management
- To identify and or monitor risk and vulnerability

- To enhance community safety, assisting in developing the economic well-being of Camden and encourage greater use of the borough's public spaces.

In addition to the above, we also process data for the purposes:

- To process requests for disclosure of CCTV
- Health and safety requirements in relation to our employees, officers and those of our contractors or visitors to our premises, or when they are deploying on street.
- To prevent, detect, investigate, and prosecute any fraud, false representation, security breaches, violation of laws, and any other misuse of our services, products, systems, premises or any related terms and conditions of use.
- To comply with our public sector obligations, such as those set out in legislation, the Prevent Strategy, Vulnerable Persons, Breathing Space, and others. Many of these will be covered by other Privacy Notices, please see www.camden.gov.uk/privacy for details.

What is our legal basis for processing your personal data?

For personal data:

- Article 6(1)(c) (legal obligation)
- Article 6(1)(e) (public task).
- In rare cases we will also use Art 6(1) (d) (Vital interests).

For special category data:

- Article 9(2) (b) (Employment, social security and social protection) with the Data Protection Act 2018 Schedule 1 Part 1 condition being Para 1 Employment, social security and social protection.
- Article 9(2) (c) Vital interests- in rare cases only
- Article 9(2) (f) Legal claims or judicial acts
- Article 9(2) (g) Reasons of substantial public interest with the Data Protection Act 2018 Schedule 1 Part 2 condition being para 6 Statutory and government purposes, Para 10 Preventing or detecting unlawful acts, para 18. Safeguarding of children and individuals at risk. The underlying laws will vary and may be various criminal laws the Health and Safety at Work etc Act 1974, The Care Act 2014, The Children's Act etc
- Where the footage shows a crime has been committed article 10 UK GDPR is met by the article 6 lawful basis of 6(1)(c) and (e) as for personal data, and the same Data Protection Act 2018 schedule 1 conditions as for special category data.

Who is the information shared with?

We may share your data with the following:

- Other local authorities, the Police, other law enforcement agencies
- Elected representatives where necessary e.g. in handling complaints from constituents
- The Local Government and Social Care Ombudsman (LGSCO) or the Information Commissioner in respect of complaints, the Information Commissioner and other regulators and auditors where necessary for investigations or audits
- Footage may be shared with insurance companies and solicitors for the purpose of pursuing legal claims

- In rare cases footage may be shared with the media (but see [CCTV and Responsive Security Patrol \(RSP\) - Camden Council](#) for the conditions around this)
- ☒ Central government such as the Department for Work and Pensions (DWP), HM Revenue & Customs (HMRC), Home Office, etc on a case-by-case basis.

Police general surveillance or RIPA : Overt CCTV cameras may be used in a covert and pre-planned manner as part of a specific investigation or operation. The Regulation of Investigatory Powers Act 2000 [Regulation of Investigatory Powers Act 2000 \(RIPA\) - GOV.UK \(www.gov.uk\)](#) covers covert directed surveillance. For the surveillance of a specific person or group of people, a directed surveillance authorisation (RIPA) is likely to be required. Covert surveillance (general) activity does not require application or authorisation when it takes place as an immediate response to an event or during a patrol, rather than being pre-planned. **Directed surveillance must not be carried out where covert general surveillance is being carried out.**

We also undertake general data matching or data sharing in certain areas for the prevention or detection of crime, fraud, or false representation. You can find out more information on that [Data protection, privacy and cookies - Camden Council](#). We also have several Data Sharing Agreements which cover sharing between various public bodies, and which are available [Data Sharing Agreements \(DSAs\) | Open Data Portal \(camden.gov.uk\)](#)

How long do we keep your personal information?

CCTV footage is held for 31 days after which it is automatically deleted unless it is specifically downloaded for retention. In that case it will be kept for 12 calendar months from date of incident. Thereafter if required, an agreed extended period. We are required by law to retain financial information for 7-years. Disclosure requests are kept by the CCTV team and the Records Management Team for the current year plus 2 years

Out of EU Transfers

We will not transfer your personal data outside the European Union (EU)/ European Economic Area (EEA).

Your Rights, Automated decision making, How to Complain to the DPO and the ICO

CCTV undertakes no data processing within the data protection legal definition of automated decision making.

You have several data rights, please see [Your rights - Camden Council](#) for more information on these. If you want to complain about how your data has been handled, please contact us at dpo@camden.gov.uk so the Data Protection Officer can investigate. You can also complain to the Information Commissioner's Office (ICO) without charge, at the Information Commissioner's Office. Telephone: 0303 123 1113, live chat <https://ico.org.uk/global/contact-us/live-chat/> or webform <https://ico.org.uk/global/contact-us/> However, before you do so, please contact our DPO at DPO@camden.gov.uk first. We need to tell you that you may have the right to a judicial remedy in respect of your rights.

If you want to complain about CCTV, please contact CCTVPatrols@camden.gov.uk

Review of this statement

We will update this as needed. It was last updated in September 2024.