

Planning Together Meeting Wednesday 8th July 2026

1. Welcome and Introductions

2. You Said We Did

Please see slides on the [Planning together website](#).

3. CLDS Updates

Please see slides on the [Planning together website](#).

- Meeting members share concerns about communications when hospitals cancel appointments. Camden have asked to be involved in work with the new West North London Integrated Care Board (ICB) – this now works across 13 boroughs.
- It is not known yet what the new ICB will look like. The Council is part of meetings with them and they can ask for carers to be involved.

4. Community Safety

- The Community Safety Team gave a presentation about their service. Please see slides on the [Planning together website](#).
- Can a meeting have a future theme about Ask for Angela and the training for all venues serving alcohol? They offer training to make sure venues are safe friendly, welcoming so you can ask for help if you go in a bar and are feeling uncomfortable
- When someone fills in a form on Contact Camden about Community Safety it is sent to the Anti-Social Behavior Team to look and think who the best people to help. This is all decided before someone makes contact. They say it takes 7 days for them to get in touch but it is often the same day.
- The Anti-Social Behaviour Team is not a service for an emergency. If something is important call the police. The service is for things that are more low level and annoying
- The assessment is over the phone. The person asks 5-6 questions to help understand how somebody feels about the Anti-Social Behaviour, if they have any support networks, and how urgent the matter is.
- They decide if something is a higher, medium or lower level risk
- A Merlin report is written when police go to an address and they notice something and they are a bit worried about e.g. no food in the fridge. They fill out a Merlin form to ask another team to go and look at it.
- CLDS will read the Merlin and make contact. Someone might not understand why CLDS are making contact, but it is because the police shared a worry
- Meeting members talked about how accessible is the online Bystander training and it is possible to make it better for people with learning disabilities and their carers.
- The online training is made by the Suzy Lamplugh trust. They can ask if a session can be made that is more accessible, in person, and uses videos and prompts
- They can speak to colleagues who work in the community and join together to do some things, rather than doing the same thing twice.

ACTION: CLDS and Community Safety Team to look at how the Bystander Training came be made more accessible.

5. Mate Crime

Centre 404 gave a presentation on Mate Crime – Please see slides on the [Planning together website](#).

- A meeting member spoke about an experience about mate crime and how they had to keep saying no. The people only made contact when they had money. A real friend will come regardless of if you have money.
- It is important to still go out and enjoy your life

6. Synergy role-play

Please see slides on the [Planning together website](#).

7. Love Camden

- A presentation was shared on the Love Camden Arts and Culture plan for Camden. Please see slides on the [Planning together website](#).
- The website [Lovecamden.org](#) has more information on the work the team does and all the events in Camden. They hand out leaflets about events around where people live.
- There is also the online [Camden People's Museum](#) people can share updates and news stories.
- The team try to organize events to cover the whole borough every year. For many years the council has not done a lot in the areas of Kilburn and Euston so they want to look at these two areas next, and another two areas in a future year.
- There is also information about [Community Festival Grants](#) on the website.
- There are reasonable adjustments for filling in the form. For example groups are allowed to submit videos and recordings, or there are drop in sessions to submit answers verbally, online and in person.
- Planning Together members can think if there is an event they want to do as a community and apply for one of the grants.
- This can be an opportunity to make friends, be safe and have fun.

8. Talking in small groups

- Meeting members spoke in small groups about different topics: Working Together, Feeling Welcome, Feeling Safe, At home, Being Independent
- **Feeling safe**
 - Different services working together
 - Work with young people about what healthy relationships are and friendships in adulthood
 - More groups and clubs where people can make good friendships
 - Encouraging people to speak up and talk to people they trust e.g. housing officers, support workers, friends
 - In Safeguarding there is a lot of jargon. There could be a jargon buster in safeguarding processes.
 - They need to think about preparing for adulthood, friendships and safety
- **Being independent**

- You have got to feel safe to be more independent
- The safety officer could be more visible and come to drop in sessions.
- Being independent is not always about going out by yourself. People go out with support workers. How can TFL tell people when equipment is not working? This is something for Big Plan - To think how to have that conversation and invite TFL to Planning Together. They can ask Cllr Kemi Atolagbe to raise.
- LDN have launched the transitions project in Camden to think about transitions into adulthood. LDN can bring some of the learning back
- **At home and feeling welcome**
 - Knowing who to contact in an emergency
 - Making your home secure - locks and chains on doors.
 - More joint working between services and making sure people are aware what is happening in the in borough
 - It is a good idea for support services to work together. There can be group activities at a festival, if people feel nervous being on their own in a public space.
 - It can save money if people are sharing help
- **Working Together**
 - Meetings where different people meet from different organisations
 - Easy read
 - Don't just send emails - have posters, letters, and phone calls and texts

ACTION: Include work with TfL in the Big Plan and invite TfL to a future Planning Together meeting.

9. Jargon of the day

10. Topic for the next meeting

- Planning for times when people need more care. Planning for emergencies
- Better Gym – look at fitness classes that include everyone and what stops people attending these classes, and what helps people come along
- Death and dying
- Time to ask questions about money cut from social care. How this effects the Big Plan.
- Direct Payments – there have been issues. Can someone come from the team and explain in the CLDS updates at the beginning. It was noted some messages were recently sent out but this, and topics above can be discussed at the agenda planning group.

11. Any Other Business

None