



Community Safety Team

Presented by Rachel Fairbairn

Community Safety Officer



What is Anti-Social Behaviour?

The law says Anti-Social Behaviour (ASB) is behaviour that causes problems for other people

ASB can be

- making someone feel scared, upset or worried
- causing problems where someone lives, like loud noise
- acting in a way that is not respectful or safe in a public place



How the Community Safety Team can help



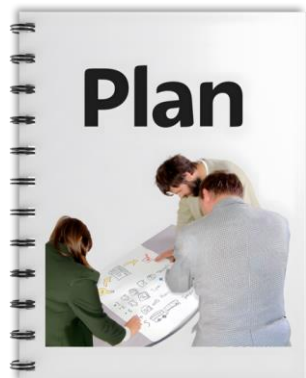
We work with housing officers, police and other organisations



We help people in Camden who have problems with anti-social behaviour (ASB)

We look at the problem and decide which team can help best

We bring professionals together and agree an Action Plan



The Action Plan aims to stop the anti-social behaviour and make things safer

Who helps with anti-social behaviour



Different teams help depending on the situation

- If it affects your **home**, for example, noisy neighbours, your **Housing Officer** can help
- If it happens in the **neighbourhood**, for example people using drugs in the street, **Community Safety Enforcement Officers** will patrol the area and take action
- If the person **lives with the victim**, the case is sent to **Camden Safety Net**, the Domestic Violence team
They will give support and help keep people safe



Who should tackle anti-social behaviour



If the anti-social behaviour is a **crime**, the **police** will take the lead

For example dealing drugs or threatening violence



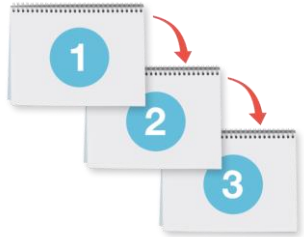
Community Safety Officers (CSO) deal with complex cases and high risk situations

They work in local areas, gather information and prepare cases for legal action



What happens when you report ASB

You can report anti-social behaviour (ASB) online at
www.camden.gov.uk/reporting-antisocial-behaviour



Your report goes to the Community Safety Team

- you get a reference number and the name of the officer in charge



The officer will contact you within **7** days

- they will do a **Risk Assessment** and make an **Action Plan** with you

They will check if the person causing the ASB

- is known to other services and if they are getting any support



They will keep you updated on what is happening and review your risk every **3** months



How different teams work together

Different teams share information to help people with anti-social behaviour (ASB)

They talk to other services supporting the person, such as mental health teams, drugs services, CLDS, housing and probation services



They gather evidence by talking to the people affected and talking to witnesses

They may speak to the person causing the problem and ask them to stop

They can also help people talk and solve the problem together – this is called mediation





If the ASB does not stop

If the person keeps causing anti-social behaviour (ASB), we may take action

- first, they may get a warning letter



If it continues, we may

- take legal action
- ask them to sign an **Acceptable Behaviour Contract**
- give a **Community Protection Notice** telling them to stop

We can also go to court to ask for an **injunction** – this is a legal order that makes them stop the ASB



In some serious cases we may **evict** the person, for example, if they are dealing drugs and have been convicted of a crime



How different teams work together

Prevention

We talk to the community and solve problems together



We help make areas safer by using

- CCTV
- patrols
- and better street lighting



We work with youth clubs across Camden

We talk to young people about their experiences of anti-social behaviour



Cuckooing

Cuckooing is when someone takes over a person's home. They use the home to do **illegal things**, such as

- selling drugs
- hiding weapons

Signs of cuckooing

- lots of different people coming and going
- people visiting at all times of day and night
- more rubbish or drug items around
- problems or anti-social behaviour (ASB) nearby



What we do

- we act quickly to help **keep the person safe**
- we make sure **no one else can get into the home**
- we help the person **move to a safer place**



Reporting anti-social behaviour (ASB)



You can report ASB online at www.camden.gov.uk/reporting-antisocial-behaviour

- if a crime is happening now call **999**
- if a crime has already happened call **101**
or report it online at www.met.police.uk/report
- to report a crime anonymously call Crimestoppers on **0800 55 51 11**
- for out of hours help call Contact Camden on **020 79 74 44 44**
- you can report rough sleeping by calling **020 78 46 35 35**
online at www.streetlink.org.uk
or email Camdenoutreach@shp.org.uk





Safety bus

- safe support hub opposite Camden Town tube station



- open **Friday** and **Saturday** nights, from **9.30pm** to **2.30am**



- free help available, including phone charging, water, first aid and directions
- staff patrol Camden High Street and work with local venues to support people



Safe Haven



Safe Havens are places where you can get help if you feel unsafe, worried or need support

Staff can listen, give reassurance, contact family, friends, or the police, and help with directions



Safe Havens can be shops, cafes, pubs or libraries

Look for the **Safe Haven sticker** in the window or find locations on the Safe Haven app and Camden Council website



Active bystander training

An **active bystander** is someone who helps when they see someone being treated badly or unfairly



Free online training is available for Camden residents, workers and students

suzy lamplugh
trust

LIVE
LIFE
SAFE

The training teaches people how to spot harmful behaviour and help safely



It helps make people feel safer and supports a kinder community

camden.gov.uk/training-opportunities