

West Hampstead Community Conversation December 5th 2018

Follow Up Meeting & Partnership Action Plan

This is a live document and will be updated regularly and shared with the community

Introduction

We have worked with Camden's communities to develop this Action Plan showing what we are doing to address the concerns raised by you at our Community Conversation on 5th December 2018. Together we have used the innovative approach of identifying 'Community Anchors' whom we will support to manage the Action Plan, collaborate with to understand the issues, and participate in resolving the problems you told us about. Together, we hope to find solutions that help Camden communities feel safe, strong and open whilst making the best use of the resources available. This includes working to find ways to improve the environment. For example, we will review waste collection frequencies at key locations to reduce litter and fly-tipping. If you wish to support this work as a 'Community Anchor' please contact us.

We know that some of the problems raised at the community conversation require longer-term solutions, for example working together with police, businesses, and residents in order to have a system where ASB can be reported and feedback can be given to those who have reported it. We will, with our partners and community members, take forward the actions from this plan in collaboration with Community Anchors. When needed, the Council will offer support to progress each action.

Where there have been reports about individual cases of ASB/Crime, officers and the appropriate agencies will investigate and support the people involved as well as the community, making referrals to specialist agencies and exploring the use of legal enforcement interventions where necessary.

This Action Plan is a "live" working document, which means that it will change and develop over time as circumstances change and new initiatives are agreed. This is a real opportunity for all of us to improve the environment in which we live and work. The feedback from Camden's communities is vital to making this happen. We will support follow up actions to assist with this process. We will work with our 'Community Anchors' to organise co-ordinated delivery of actions, and further meetings to monitor progress.

You asked	We are doing/What you can do	Lead Officer/ Teams	Target Date	Progress Update
SHORT TERM ACHIEVABLE OUTCOMES				
<p>You asked for:</p> <ul style="list-style-type: none"> An increased visible Police presence to deter ASB/crime and help residents to feel safer, particularly after the recent stabbings on Iverson Road and Billy Fury Way. 	<ul style="list-style-type: none"> We will work within available resources to share information about locations and issues reported so patrols can be targeted appropriately. 	<p>Community Safety Community Partnership Responsive Security Patrol Police Safer Neighbourhood teams</p>	<p>Ongoing</p>	<p>All patrolling agencies are aware of locations of note and working together to address the concerns and disrupt crime and ASB.</p> <p>The Council's Community Presence Officers have also increased their patrols at the locations and will continue to monitor the situation.</p>
<p>Feedback:</p> <ul style="list-style-type: none"> Residents said they feel relatively safe in the area apart from certain locations where they feel less safe after dark, including: <ul style="list-style-type: none"> Billy Fury Way Lymington Road Kilburn High Road Wayne Kirkham Way 	<ul style="list-style-type: none"> You can report cleansing issues on the Clean Camden App by downloading it free of charge from Google play or Apple stores. To report needles or dangerous items contact Veolia on 020 7974 0522 or 2202, or if they need clearing from council housing land contact the District Housing Office on 020 7974 4444. 	<p>Community Safety Environmental Services team Police Safer Neighbourhood teams Community Anchors</p>	<p>Ongoing</p>	<p>Environmental Services have been cleaning the locations of concern regularly and have been responding to reports requesting assistance promptly.</p> <p>Local lighting levels have been reviewed, with issues identified along Billy Fury Way. This issue was swiftly rectified after liaison with the power supplier.</p>

You asked	We are doing/What you can do	Lead Officer/ Teams	Target Date	Progress Update
	<ul style="list-style-type: none"> We will work with Network Rail and local developers to review whether there are further ways to improve feelings of safety along the passageways that border the railways including Billy Fury Way, Wayne Kirham Way and the Black Path. We will continue to share information about serious graffiti with the Police for investigation. 			<p>An Environmental Visual Audit of Billy Fury Way is being planned to see if there are further ways to make the passageway feel safer, which local residents, Network Rail and other partners will be invited to contribute to.</p>
<p>Feedback:</p> <ul style="list-style-type: none"> Residents are concerned that West Hampstead and Fortune Green are being targeted by criminals moving across from areas such as Kilburn and Brent. 	<ul style="list-style-type: none"> We will continue to share information to address cross-border community safety issues and explore opportunities to enhance community cohesion across the borough borders. 	<p>Police Safer Neighbourhood teams Community Safety Community Partnership Brent Council Barnet Council Community Anchors</p>	<p>Ongoing</p>	<p>Contact information for Community Safety has been shared between Camden, Barnet and Brent.</p> <p>The Police and Community Safety teams have been sharing information and intelligence between boroughs to target individuals and locations. For example we are working together Anti-Social Behaviour, Crime and Policing Act (2014) powers to address issues at an off-borough address that is impacting residents in Camden.</p>

You asked	We are doing/What you can do	Lead Officer/ Teams	Target Date	Progress Update
<p>Feedback:</p> <ul style="list-style-type: none"> • People feel impacted by crime, particularly the recent moped-enabled snatches and commercial burglaries. Residents are also worried about bogus callers and opportunist crimes, such as parcels being stolen from under doormats, which leaves them feeling unsafe at home. 	<ul style="list-style-type: none"> • Some Fortune Green residents may be eligible for a FREE MetTrace/SmartWater kit to help make their homes safer. Contact Fortune Green SNT for details: FortuneGreen.snt@met.police.uk • The Police will continue to publicise information about current crime trends and safety advice as well as good news stories via twitter and Next Door. 	<p>Police Safer Neighbourhood teams Community Safety Community Partnership Community Anchors</p>	<p>Ongoing</p>	<p>Housing Associations, Police and Community Safety are working to support residents of Lithos Road Estate to set up a new Neighbourhood watch.</p> <p>Community Safety and the SNT visited a supported living scheme to offer crime prevention and safety advice to residents and staff.</p> <p>The SNT now hold drop-in sessions at West Hampstead library.</p>
<p>Feedback:</p> <ul style="list-style-type: none"> • You told us that people are smoking drugs and deal drugs from vehicles in certain areas with multiple getaway routes including: <ul style="list-style-type: none"> ○ West Sidings ○ Iverson Road ○ Lymington Road ○ Lithos Road 	<ul style="list-style-type: none"> • We will encourage residents to report concerns to the Police on 999 or 101 or their local SNT via FortuneGreen.snt@met.police.uk or WestHampstead.snt@met.police.uk or to Community Safety via communitysafety@camden.gov.uk • We will continue to work with partners to provide information about “design-out” options to address ASB and make locations feel safer. 	<p>Police Safer Neighbourhood teams Community Safety Community Anchors</p>	<p>Ongoing</p>	<p>Community Safety and Police are working with residents to provide advice on how to report, for example registration numbers of suspicious vehicles seen around the Sidings Estate has enabled Police to issue notices which has discouraged these vehicles from returning to the area.</p> <p>Safer Neighbourhood Police are conducting regular patrols of these locations.</p>

You asked	We are doing/What you can do	Lead Officer/ Teams	Target Date	Progress Update
<p>Feedback</p> <ul style="list-style-type: none"> You told us that you are worried about rising homelessness and want to know what you can do to help. 	<ul style="list-style-type: none"> Our 'Routes off the Street' approach provides specialist help and assistance to vulnerable people who are street homeless. Anyone who has concerns about someone who is rough sleeping can contact the Council's Safer Streets hotline at anytime on 0808 8000 005 or use the Camden Street Safe Reporting App from Google play or Apple <div data-bbox="583 776 1035 1084" data-label="Image"> </div> <p>More information here</p>	<p>Community Safety Police Safer Neighbourhood teams Safer Streets Team Community Anchors</p>	<p>Ongoing</p>	<p>The Council's Community Presence Officers provided advice and support to rough sleepers located at Iverson Road open space and Sacred Heart church during in January and February.</p> <p>Safer Streets contact cards have been given to caretakers and housing partners in the area to help them to quickly alert specialist services if they became aware of a rough sleeper who may be attempting to find shelter on a housing estate or other premises in the cold weather.</p>
<p>You asked for:</p> <ul style="list-style-type: none"> Increased activities for young people in the evenings, especially those aged 15-17 with a focus on sports. 	<ul style="list-style-type: none"> We will promote the activities offered by local and community groups including the Sidings Community Centre which offers youth activities in the area. 	<p>Integrated Youth Support Services Community Centres Youth Centres Sports and Physical Activity Services</p>	<p>Ongoing</p>	<p>Camden's Sports and Physical Activity Service have set up new weekly outreach sports sessions on Tuesdays from 5-7pm at the Sidings Community Centre.</p>

You asked	We are doing/What you can do	Lead Officer/ Teams	Target Date	Progress Update
	<ul style="list-style-type: none"> We will work with the voluntary sector and crowd funding specialists to explore new funding streams that support training, apprenticeships and a way out of ASB/crime for young people. 	Community Safety Community Partnership		<p>This is in addition to the sessions held every Monday and Thursday from 5-7pm at Kilburn Grange Park.</p> <p>Services currently based at Kilburn Youth Station will have increased facilities when they move to the Netherwood site.</p>
<p>You asked for:</p> <ul style="list-style-type: none"> More support for young people and their families, where they may be at risk of gang involvement or exploitation by criminals. 	<ul style="list-style-type: none"> The Camden Community Impacts scheme is using £1.6million of council funding to bring organisations together in new ways to address a number of key issues including youth offending. We are creating a new community resource for young people and families in the area at the building that used to be the Netherwood Centre, which is expected to start opening from February 2019. To request advice or assistance regarding a young person of concern please contact the Police on 101 or email communitysafety@camden.gov.uk 	Integrated Youth Support Services Youth and Community Centres Schools and Colleges Police School Liaison Officers Community Safety Community Partnership Community Anchors	Ongoing	<p>We are delivering the Youth Safety Task Force recommendations through increased collaboration. For example, Community Safety have reviewed local links with the Early Intervention service and Police Schools Liaison Officers, to identify and provide multi-agency support to young people at risk of exploitation and their families.</p> <p>Work will continue with Community Anchors and youth services in the area to further develop our collaborative approach.</p>

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COMMUNITY LEAD				
<p>You wanted:</p> <ul style="list-style-type: none"> To find out more about how you can become involved in taking forward the issues raised at the event. 	<ul style="list-style-type: none"> We recognise that members of Camden’s communities are best placed to lead on engaging our residents and informing us how we can help Camden thrive as a place that is safe, strong and open to everyone. <p>If you would like to become a community anchor please email: communitysafety@camden.gov.uk</p>	<p>Community Safety Community Partnership Community Anchors</p>	<p>Ongoing</p>	<p>We are working closely with Community Anchors by email and through face to face meetings to continue to develop collaboration and address issues that impact residents.</p>
LONG TERM STRATEGIC PLANNING				
<p>You asked for:</p> <ul style="list-style-type: none"> Better reporting systems, so residents know who and where to report across the Council and Police in both boroughs. 	<ul style="list-style-type: none"> We will work with Brent and Barnet councils, the Police and Community Anchors to join up information about how to report, including setting up Neighbourhood Watch, joining Next Door groups and distributing information to residents and community groups. Requests about reporting can be sent to the Community Safety service for assistance and advice communitysafety@camden.gov.uk 	<p>Community Safety Officers Brent Council Barnet Council Police Safer Neighbourhood team Community Anchors</p>	<p>Ongoing</p>	<p>We have requested a meeting with Brent Council to explore ways to work together, including planning ahead to explore involvement in Brent’s Borough of Culture celebrations.</p> <p>We are proactively working with Barnet Council to join up information about community safety issues that affect Camden residents.</p>