

## Friday 24 January 2020 – The latest news and updates from the Chalcots Estate

### ‘Getting to know you and your home’ surveys

- We aim to complete all surveys by mid-February so if you haven’t had yours, please book an appointment. **Every household must have a survey.** We will always try our best to arrange a time that suits you.
- At your appointment we will talk to you about your radiator choices, the process of the works and ask how you would like to find out about the works – for example by email, letter or face to face.
- Book your appointment by calling us on **020 7974 4444** (option 7), email **chalcotsestate@camden.gov.uk** or contact your RLO to arrange an appointment.
- Make sure Wates staff are carrying their ID before letting them into your flat.

### Entrance closures

- One entrance at Bray has now been closed until further notice – please call us on **020 7974 4444** (option 7) if you have any concerns about getting in and out of the block.

### Hoarding – preparing for the works

- We are currently putting hoarding around the blocks at Bray, Taplow, Burnham and Dorney in preparation for the works. For your safety, never climb on the hoarding or use it in any way.
- If you have any concerns about the hoarding being used by anyone other than Wates staff, contact Wates immediately on **0800 389 2837**.

### Scaffolding

- We are removing small areas of brick to make room for scaffold ties (metal fixtures that will secure the scaffolding) at each block to prepare for the scaffolding works. This will cause some noise disruption to residents from **Monday to Friday** between **9am** and **4pm**.
- We are waiting to confirm scaffolding dates for Blashford based on permissions from Railtrack – we will keep you updated.
- Please never throw anything from your windows. It is dangerous and anything that lands on the scaffolding could put staff in danger.

### Windows

- Following feedback from residents and from testing, we have been able to remove one of the inner frames (horizontal transom beam) from the bedroom windows and under the opening part of the living room window. Unfortunately, it is not possible to remove the transom beam from the large window panel in the living room because the glass pane would be too big and unsafe.

### Parking

- The three parking bays made available from reducing the length of the restricted parking can now be used. The double yellow lines have been changed to single yellow lines and can be used for parking when the space isn’t needed for delivery of materials and access for the works.
- These restrictions apply **Monday to Friday 7.30am to 6.30pm** and **Saturday 9.30am to 1.30pm** – no parking is permitted between these times. Signs for these restrictions will be put up in the week beginning 10 February.

### Wates staff areas

- The remaining Wates staff areas at Burnham and Dorney will be completed this month and Blashford’s will be completed in February.

### Your major works handbook

- We are putting together a handbook for residents with key contacts, information about the works outside and inside your home, timelines and other useful information. This will be delivered to every household in February.

## Drop-in sessions – reminder

- If you have questions about previous work, the major works or any other concerns, visit our weekly drop-in sessions to speak to a quality inspector:
- **Mondays 12pm to 2pm** at **Dorney TRA hall** with Vic
- **Tuesdays 12pm to 2pm** at **Taplow TRA hall** with Mike
- **Fridays 12pm to 2pm** at **Bray TRA hall** with Kirk.
- Residents from all blocks can visit any of these sessions. If you can't make these days or times, call **020 7974 4444** (option 7) or email [chalcotsestate@camden.gov.uk](mailto:chalcotsestate@camden.gov.uk) for an appointment on a different day or at a different time. We will be offering evening appointments in the coming months – we will keep you updated.

## Bingo night and coffee morning – everyone's welcome

- North Camden Zone are holding a bingo night tonight (**Friday 24 January**) in the **Bray TRA Hall** at **8pm to 10pm**.
- They are also putting on a coffee morning in the **Dorney TRA Hall** on **Wednesday 29 January** **10am to 11.30am**.

## Swap shop

- North Camden Zone are holding a swap shop on **Sunday 2 February** in the **Bray TRA Hall**. Bring along clothes you no longer want and swap for the same number of clothes at the event. All donated clothes must be in good condition.
- If you have any questions about the event, contact Bridget, the community organiser, on **020 7586 8731** or at [bridget@northcamdenzone.org](mailto:bridget@northcamdenzone.org) or **020 7586 8731**.

## English lessons at Dorney – reminder

- Camden ESOL English course will continue to run for the next three weeks on **Thursdays** from **2pm to 5pm** at **Dorney TRA Hall** – come along to any class. A teacher will check your English speaking, listening, reading and writing, and will help you to improve. Everyone is welcome.
- If you are interested in the lessons but can't make these sessions, contact the ESOL service directly on **020 7974 1618** or email [esol@camden.gov.uk](mailto:esol@camden.gov.uk)

## In block-by-block and estate-wide meetings we're talking about...

### Workshops

We are setting up four to six weekly resident meetings and workshops at each block for residents to attend. We are working with TRA chairs to arrange these meetings and the topics to be discussed. We will also use the workshops to update residents about the works and ask for your feedback and views. If it is of interest, we can also take groups to see the example breakout area during the workshops.

There will be a Taplow resident workshop on **Thursday 6 February** at **6.30pm** in the **Taplow TRA Hall** – all Taplow residents are welcome.

The Chalcots Works Group (CWG) is held at the estate with TRA reps, councillors and council officers in attendance. The CWG meet regularly to discuss works matters on the estate. This newsletter includes feedback from the Chalcots Works Group on **Wednesday 8 January**. The next meeting is expected to be held on **Wednesday 5 February**.

You can request a copy of this newsletter in large print, audio format or in another language by calling **020 7974 5717**. If you have questions about this newsletter please contact [chalcotsestate@camden.gov.uk](mailto:chalcotsestate@camden.gov.uk)