



Friday 20 December 2019 – The latest news and updates from the Chalcots Estate

Best wishes for the holiday season

This is the last newsletter of 2019 and we would like to thank you all for your cooperation, feedback and support throughout this year. We wish you all a peaceful festive break and a happy new year.



Festive party and Santa abseil

Last Sunday's festive party was a big success, starting with four Santas who braved the wind and cold to abseil down Bray tower, delivering presents to children on the ground. The celebrations continued at the Swiss Cottage Library where everyone was greeted by two real reindeers. The mayor officially opened the event before food and live entertainment, including karaoke and raffles – even the elves and the Grinch joined in.

We are grateful to everyone who helped to make the event such a success, including The Winch and Wates, who generously contributed and provided support throughout the event, which was attended by around 120 local residents.

Christmas working hours

- Building works will stop at the end of **Friday 20 December** and start again on **Monday 6 January**.
- Wates office staff will continue to be on site until **Monday 23 December** and will return to work on **Thursday 2 January**. During this break, Wates will be providing security 24 hours a day, seven days a week.

Works in the new year

- The 'Getting to know you and your home' surveys will start again from **Friday 3 January** and Wates hope to complete all visits by the end of January.
- In the new year, solid hoardings and mesh fencing will replace the temporary 'heras' style fencing that is in place at the moment at all blocks. The solid hoardings will mostly be on the site perimeter away from the blocks to let as much light in to flats as possible.
- Scaffolding at Bray and Taplow will continue past the top of the brickwork in the new year.
- In last week's newsletter we told you that building scaffolding in the underground car parks at Burnham and Dorney would be delayed until after Christmas because of the weather, but we are pleased to confirm that we were able to get the hoists delivered into the basement areas where we started scaffolding on Monday this week.
- Scaffolding at Burnham and Dorney will start again on **Monday 6 January**. In the first two to three weeks, scaffolding will continue to be built around the outside of the block from ground level upwards. To do this safely, one entrance at a time will be temporarily restricted while we complete the works. Staff will be on hand to help and signpost you.
- Wates have finished building the main Wates staff area at Bray, as well as the block specific staff areas at Taplow and Bray. They will be in use from **Monday 6 January**. The temporary site cabins outside Bray will be removed in January, returning some parking bays to use.
- The remaining Wates block specific staff areas at Burnham, Dorney and Blashford will be completed in January.

Camden's Christmas and new year opening hours

- Our customer services team, Contact Camden, will be closed from 6pm on **Tuesday 24 December** until 8am on **Friday 27 December**. It will be closed from 6pm on **Tuesday 31 December** and will reopen on



Thursday 2 January. Essential services will continue as usual over Christmas and New Year. In an emergency, call **020 7974 4444** (24 hours a day).

- Security hours over Christmas will be the same as usual – 24 hours a day, seven days a week. You can call security on **07903 232 592**.
- More updates about opening hours and service updates can be found in the latest Camden magazine or on our website **camden.gov.uk**

Rubbish and recycling over Christmas

	Rubbish	Recycling	Food waste
Taplow	Tuesday 24 December	Tuesday 24 December	Saturday 28 December
Burnham	Tuesday 24 December	Tuesday 24 December	Saturday 28 December
Bray	Friday 27 December	Tuesday 24 December	Saturday 28 December
Dorney	Friday 27 December	Tuesday 24 December	Saturday 28 December
Blashford	Monday 23 December	Monday 23 December	Saturday 28 December

- It's free and easy to recycle your real Christmas tree in Camden. Our Christmas tree recycling points will be open across the borough from **Thursday 2 January** to **Tuesday 14 January 2020**. Please remember to remove any decorations from your tree. You can also put your tree in bulk storage for collection.
- Your nearest Christmas tree recycling point is on Eton Avenue at the junction with Lancaster Grove, visit **camden.gov.uk/christmastree** or call **020 3567 8105** to find out more.

Thank you and goodbye to Donna Peters

- We would like to say a big thank you to Donna Peters who is leaving Camden. Donna has been with us for the past 18 months on the Chalcots project and we wish her well and good luck for the future.
- If you have any issues or concerns call **020 7974 4444** (option 7) or email chalcotsestate@camden.gov.uk
- You can also contact your neighbourhood housing officer. For Taplow and Burnham contact ramona.damiean@camden.gov.uk or for Bray, Dorney and Blashford contact dele.adewumi@camden.gov.uk

Recruitment

We are currently recruiting:

- Two additional quality inspectors so that each block has their own.
- A resident liaison manager who will focus on resident engagement and help to coordinate project related activities with repairs, housing management and estate services throughout the works.
- We will let you know when these roles are filled in future Chalcots newsletters.

Correction

We apologise that in last week's newsletter and FAQs we said that Wates staff will work from 8am to 5pm Monday to Friday (no bank holidays). We can confirm that Wates staff will work from 8am to 6pm, Monday to Friday, with no bank holidays, with any noisy work taking place between 9am and 5pm.

You can request a copy of this newsletter in large print, audio format or in another language by calling **020 7974 5717**. If you have questions about this newsletter please contact chalcotsestate@camden.gov.uk

The Chalcots Works Group (CWG) is held at the estate with TRA reps, councillors and council officers in attendance and is chaired by a TRA rep. The CWG meet regularly to discuss works matters on the estate and feed into the Chalcots News. The next meeting is expected to be held in early January.