

Friday 7 February 2020 – The latest news and updates from the Chalcots Estate

Cladding fire safety report

- All of the tests for the cladding system are now complete and we will share the fire testing report summary with you very soon. We carried out two fire tests (one for Blashford and one for the other four tower blocks), both tests were successful.
- The fire testing report was to test how the cladding system reacted to fire. The test rig included five floors of concrete wall and cladding system (including fixtures, rockwool insulation, firestopping and the anodised cladding panels).

Progress of the works programme

- We are busy finalising the major works programme and will share a revised and more detailed version with you in early March.

Parking

- UK Power Networks urgently need to fix an electricity fault in the area. To do this, we have had to suspend some parking bays on Winchester Road. We expect these bays will be out of use for up to three weeks while the emergency works are being done.

Hoarding update

- We apologise for the concern caused this week from the installation of solid hoarding at Bray and Taplow. Wates are working to replace some of the solid hoarding with mesh fencing – particularly on the side of the blocks facing Adelaide Road.
- Wates will use mesh fencing instead of solid hoarding where possible and safe to do so. In some areas this won't be possible for safety reasons, but Wates are working to find solutions that let more sunlight through.
- The height of the solid hoarding is to make sure residents and the public are kept safe when Wates are removing the brickwork as the brick will shatter. Once this work is completed, we will revisit these parts of the hoarding.

Throwing rubbish

- There have been lots of complaints from residents and Wates staff about items being thrown out of windows onto the scaffolding, sometimes hitting staff. This is unacceptable and incredibly dangerous.
- We will be acting on complaints, collecting evidence, taking photos of the items thrown and dealing firmly with this antisocial behaviour. We encourage residents to report anyone throwing items from a window to call the Chalcots project team on **020 7974 4444** (option 7) or email **chalcotsestate@camden.gov.uk**

Data protection and your contact details

- We have a duty under the **Landlord and Tenant Act 1985** to keep the properties we own safe and in good repair and to make sure that our contractors can do any works efficiently, with as little disruption to residents as possible. For this reason, we have shared your contact details with our contractor Wates. This complies with **Article 6(1)(e)** of the **GDPR/Data Protection Act 2018**.
- The General Data Protection Regulation (GDPR) sets guidelines for collecting and using personal information in the European Union (EU). **Article 6(1)(e)** allows us to share your contact details with contractors **'to perform a specific task in the public interest that is set out in law'** – in this case, to complete safety works to the estate.
- The contact details we have shared are the ones we currently hold for the adults listed on your tenancy contract. It is a part of our contract with Wates to share this data in order to complete the major works. Wates will only use your contact details to speak to you about the works inside your home. Once the major works are complete, Wates will destroy your data and will not have any further contact with you.

Contacting your RLO

- Your block's RLO is there to answer any questions you have about the major works. To speak to your RLO in person, visit the Wates office in the basement at Bray – RLOs work **Monday to Friday 8am to 5pm**. If you are unable to meet during these hours, you can contact your RLO to arrange an out of hours appointment.
- You can also call your RLO on **0800 3892 837** or email:
bray@wates.co.uk
taplow@wates.co.uk
burnham@wates.co.uk
dorney@wates.co.uk
blashford@wates.co.uk

Speak to a quality inspector

- If you have any questions or concerns about the major works, you are welcome to visit the quality inspectors at **Flat 85 Burnham**. The quality inspectors work **Monday to Friday 9am to 5pm**.

Chalcots community events

- North Camden Zone is holding tea, chat and cake mornings and a bingo night in February. If you have any questions about the events or would like to know more, email Nassima at **Nassima@northcamdenzone.org**
- Tea, chat and cake:
Wednesday 12 February at 10am to 11.30am in the Bray TRA Hall
Wednesday 19 February at 10am to 11.30am in the Blashford TRA Hall
Wednesday 26 February at 10am to 11.30am in the Blashford TRA Hall
- Bingo night:
Friday 28 February at 8pm to 10pm in Bray TRA Hall

In block-by-block and estate-wide meetings we're talking about...

Block meetings

We will be holding meetings at each block every 4-6 weeks. At these meetings, we will be sharing updates about the works, answering your questions and listening to any concerns you may have. We are organising more dates at each block and will keep you updated.

Bray

Wednesday 26 February 7pm in the Bray TRA Hall

Taplow

Thursday 5 March 6.45pm in Taplow TRA Hall

Thursday 26 March 6.45pm in Taplow TRA Hall

Site walkabout

Over the next two weeks, we will be holding walks around each block. Your TRA rep will walk around your building with Wates staff and the quality inspectors to address any concerns about the hoarding, fencing and scaffolding where possible, and to make sure the access routes are suitable.

The Chalcots Works Group (CWG) is held at the estate with TRA reps, councillors and council officers in attendance. The CWG meet regularly to discuss works matters on the estate. This newsletter includes feedback from discussions held on **Wednesday 5 February**. The next meeting is expected to be held on **Wednesday 12 February**.

You can request a copy of this newsletter in large print, audio format or in another language by calling **020 7974 5717**. If you have questions about this newsletter please contact **chalcotsestate@camden.gov.uk**