

BLOOMSBURY RESIDENTS' ACTION GROUP

PROOF OF EVIDENCE 8

Problems caused to hospital patients and staff

STATEMENT

by DIANA SCARROTT

**Former Chair of Governors, University College London
Hospital Trust**

- a) For six years until September this year I was an elected public governor of University College Hospital NHS Foundation Trust. I was lead governor from April 2016 until this September.
- b) Almost as soon as the trial started, governors became aware from staff comments that east-west journeys between UCLH sites were being delayed. Journeys between Great Ormond Street Hospital and UCH are also taking longer. I support the statements made by BRAG in their Statement of Case, Section 2.3.4, paragraphs (a) to (g)
- c) This part of London has world class hospitals which work together to care for patients with complex needs. UCLH's importance will be even greater with the opening of the Proton Beam Therapy Centre and a new centre for head and neck treatment. Access to UCH sites on/around Tottenham Court Road must not be impeded.
- d) Some journeys to Tottenham Court Road sites may be time-critical for patients. Local residents must also be able to access UCH easily for out-patient appointments without paying for excessively long taxi journeys. Sometimes they may need to be taken by ambulance to A&E. The UCLH A&E department is where emergency cases are taken, if picked up around here.
- e) I share BRAG's concern about delays for patients caused by the experimental one-way system. UCLH have estimated that about 30 minutes has been added to a journey which used to take 20 minutes and that accords with my own experience of travelling between sites. I hope the Public Inquiry will take into account the needs of patients travelling west to hospital sites.