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18 October 2016

Dear Charlotte,

## **Torrington Place/Tavistock Place route: Proposed improvements for walking and cycling**

We provided our response on 5 February 2016, a copy of which is attached for ease of reference. Since that date we have continued to discuss the above proposals and their impact on our patients and staff. We have received further comments from several of our Governors as well as both clinical and non-clinical colleagues, which may be summarised as follows:

- We remain concerned about additional journey time from our Gray's Inn Road hospitals and Queen Square hospitals to UCH. Our patient transport service colleagues do not have data recording this [there is no provision for this in the provider contract] but advise that PTS drivers report on average westbound journey time increasing as set out in the appended letter. However the journey time eastbound has improved, but not to any material extent;
- There is support for the proposals from staff who cycle to and from work.

We would conclude by suggesting that there is a further period of study that explores methods of easing journey time from east to west by further changes to the highway network. We wish to see good provision for cyclists but also need a solution that does not cause delay and stress for our patients.

If you have any queries or would like to discuss further or would prefer to meet to discuss in person, please contact myself or Tom Hughes.

Yours sincerely,

  
**Robert Bexson**  
**Head of Property and Advisors**

Cc: Tom Hughes, Operations Manager: Property and Transport Management