

# Making Carers Count



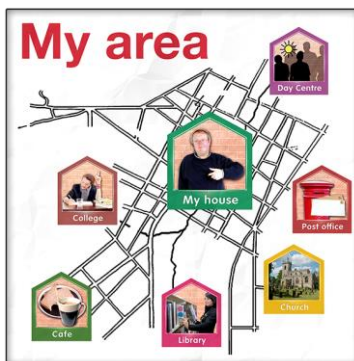
- 25 carer organisations working on the project
- Support for carers who are not usually included
- We are focusing on the Bengali community, the Somali community and the Chinese community



# Activities



- Partnerships with community organisations

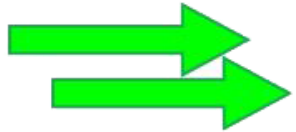


- Delivering outreach across the borough

# Activities



- Listening to feedback from carers
- Putting changes into action



# Barriers identified



- People not realising they can get support, e.g. parent carers



- People feeling it is their responsibility to be a carer



- The term 'carer' being a negative term

## Barriers identified



- Communication barriers
- Previous negative treatment
- Information not accessible to people from different backgrounds

# Changes made



- Translated documents
- Delivering activities on site
- Having groups for different types of carers



# Changes made



- Putting time into building relationships



- Changes to our organisation