

Changes to Floating Support in Camden

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Floating support in Camden changed from 1 July 2019



The new service has 2 areas, North Camden and South Camden

The new floating support provider in the North is **Centre 404**, in the South it is **The Camden Society London**



We spoke to people about what they want from floating support and what they think needs to be better. People told us:



- Having a small team of people helping you is good
- Workers being on time, and knowing who is coming each day
- Having people who know how to support you is important
- Being in control is important – doing more for yourself, with help when you need it





The new service will focus on the things you said were important.

It will help you do as much for yourself as possible, like:

- cooking and looking after your home & money
- things you enjoy doing in the community
- sharing time with people you know



It will make sure you have support that works for you, with a small team of people





Someone from CLDS has been in touch to explain what this change will mean for you



If you are still worried about the changes, you can speak to your named worker or to **Eilis Woodlock** about this

Eilis's number is **020 79 74 38 87**



Your named worker or Eilis will review your new service within 6 weeks of it changing



We asked providers who work with people with learning disabilities to answer questions about how they would run the new floating support service



The providers who gave the best answers got the job