

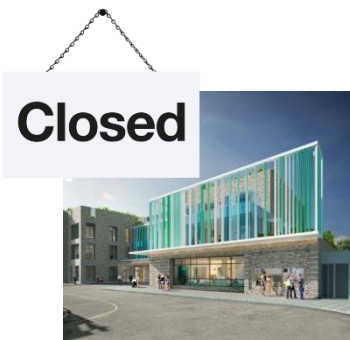
CLDS Annual Report 2020 – 21



Things that happened last year



- last year was all about Covid and lockdown



- the day service at Greenwood had to close



- we called as many people as we could to see how they were doing



- lots of people stopped their support because they were worried about getting Covid



- we spoke to people about how to stay safe and how to use

Personal Protective Equipment (PPE)

PPE is things like masks, gloves and aprons



Things that went well



- we made sure all staff were able to get enough PPE



- we made sure all staff were able to get the Covid tests they needed



- we had no outbreaks of Covid in supported living



- the change of supported living providers went well



- we helped reopen the Greenwood day service for people living with family carers



- our nurses and doctors worked hard to get people vaccinated as soon as possible



Things that didn't go well



- last year more people died than usual – this was because of Covid



- lots of people found lockdown very hard - some people and families feel they didn't get enough support from us



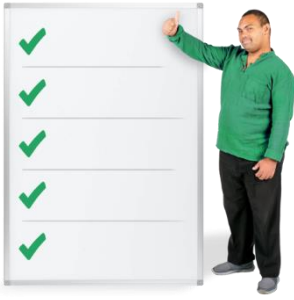
- some people needed more medication to help them cope with lockdown



- some people showed us they were unhappy about lockdown by the things they did - this was very hard for their families



- a few people needed emergency help because they were unhappy about lockdown - sometimes they didn't get the help they needed quickly enough



Our plans for this year



- we want to make sure everyone gets an annual health check with their GP



- the **living a good life** project means more activities and opportunities in Camden



- we want to carry on with our work to stop people having to go into hospital