### Thresholds criteria for children’s services in Camden

One of the key aims of children’s services in Camden is to ensure that children with additional needs get the right service right from the start. The table below sets out the thresholds for services and interventions based on the child’s needs. At each level of need there is a set of indicators to help professionals recognise the extent of a child’s difficulties so that they can make informed decisions about which service to refer the child and family on to.

All requests and referrals for **early help services (level 2)** and **statutory social work services (child in need and child protection at levels 3 & 4)** should be made to the Children and Families Contact Service via the CAF system or call **020 7974 3317** to get advice from a social worker.

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<th>Level of need</th>
<th>Indicators</th>
<th>Responses</th>
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| Universal     | • Children in good physical health whose general development is age appropriate and who are making good progress academically.  
• Children living in stable families where parents are able to meet all the child’s needs.  
• Children who need some support and who would benefit from additional universal services to improve outcomes. | All children should receive universal services such as health care and education, as well as early years and Integrated Youth Support Services. Professionals working with families should check if children are in receipt of universal services and take appropriate action where this is not the case or consider whether to step up to early help intervention. |
| Early help     | • Children with mild disabilities or health issues;  
• Children with special educational needs.  
• Children who are out of school or have regular unauthorised absences.  
• Young carers.  
• Children showing signs of engaging in anti-social or criminal behaviour.  
• Children growing up in difficult family circumstances where there are low levels of substance misuse, adult mental health difficulties or domestic violence.  
• Families affected by parental ill health, parental custody, homelessness, poverty, immigration or other problems.  
• Children showing early signs of developmental delay;  
• Families affected by social isolation, discrimination or harassment.  
• Children who show early signs of being radicalised by people outside of their immediate family. | Professionals should talk to the family about carrying out a CAF assessment in order to identify appropriate services that could improve outcomes for the child. Where more than one agency is involved, a lead professional should be identified and the Team Around the Child should meet to devise an action plan that meets the child’s additional needs. Where the CAF indicates that thresholds have been met for a child in need service, a step up referral should be made to CSSW.  
Where there are concerns that a child may be being radicalised, professionals should discuss the matter with Camden’s Prevent Co-ordinator or the Police Prevent Engagement Officer for advice on a possible referral to the Channel Panel. |
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| **Child in need**<br>**Level 3: Complex needs**: Children who have more complex and enduring needs requiring a statutory social work service. Parents may lack insight and may not engage with services to address problems. For youth offending cases, children who are involved in low level criminal activity and who have entered the criminal justice system. | • Children with lifelong disabilities.  
• Children whose growth and development is being impaired by the quality of care received.  
• Children exhibiting high levels of behavioural difficulties and risk-taking behaviour or who are out of parental control.  
• Pregnant women whose lifestyle may be affecting the development of the unborn child.  
• Parents experiencing difficulties in parenting capacity due to substance misuse, physical disability, learning difficulties, domestic or family violence or mental health problems.  
• Children with high levels of emotional difficulties who may need a service from CAMHS.  
• Children who show more advanced signs of being radicalised and where parents or siblings may be involved in radicalisation. | Professionals should talk to the family about making a CAF referral to CSSW for a child in need service. CSSW will carry out a child and family assessment and convene a child in need meeting to develop the child's CIN plan. The allocated social worker will be the child's lead professional. Where there are concerns that a child may be being radicalised, professionals should discuss the matter with Camden's Prevent Co-ordinator or the Police Prevent Engagement Officer for advice on a possible referral to the Channel Panel. |
| **Child protection**<br>**Level 4: Acute needs**: Children may be suffering significant harm, in need of a safe home and/or a legal order to safeguard and promote their welfare. Parents face difficulties that affect parenting capacity and may not engage with services. For youth offending cases, children who are involved in serious criminal activity, eg gangs, and who may be remanded into care or receive a custodial sentence. | • Children requiring accommodation because there is no-one who is able to care for them.  
• Children whom it is suspected are being physically, emotionally or sexually abused or neglected or living with high levels of domestic violence.  
• Children who may be at risk due to trafficking, sexual exploitation, forced marriage or FGM.  
• Unborn babies where a pre-birth assessment has shown them to be at serious risk of significant harm.  
• Children who are deeply enmeshed in the extremist narrative and/or at imminent risk of carrying out violent acts or leaving the UK following radicalisation. | Professionals must make a referral to CSSW. If the matter is urgent, professionals can make a child protection referral to the MASH by telephone and follow up with a written referral within 48 hours. CSSW will carry out a child and family assessment and take appropriate action needed to safeguard the child under statutory child protection procedures. The allocated social worker will be the lead professional for the child. Where there are high levels of concern around radicalisation, the Police must be informed. |

**Additional information**

- The list of indicators is not exhaustive but provides examples of children's needs and circumstances that correspond to that level of need.  
- At each level, professionals should consider whether the case should stepped up to social work services or stepped down to early help/universal services.  
- Professionals should gain a record of parental consent to a referral being made for universal, early help and child in need services (levels 1, 2 and 3). At level 4, parents’ consent should be sought if this does not put the child at further risk or cause a delay, but a referral can still be made if consent is refused.