

Friday 3 July 2020

Dear resident

### **Taking down the hoardings and scaffolding**

Wates will begin taking down the hoardings and scaffolding from **Monday 13 July**. The removal programme has been designed to reduce noise levels wherever possible and to meet health and safety requirements, including some new ways of working to prevent the spread of Covid-19 (coronavirus).

The full programme will take 15 weeks to complete and this includes making good any damage to landscaping, putting planters back in the allotment areas, reinstating estate parking, external window cleaning to all blocks, deep cleaning of internal communal areas and lifting project-related street parking restrictions.

We have asked Wates to prioritise taking down the scaffolding and hoarding above ground level as we know this is what matters most to residents. Wates will be taking the scaffolding and hoarding down to the ground floor included, starting from the top and they will be working on Bray, Burnham, Dorney and Taplow at the same time. It will take four weeks to complete Burnham and Dorney and seven weeks to complete Bray and Taplow. You can find out more and ask questions at our next webinar taking place on 14, 15 and 16 July (more details on the back of this letter).

### **Scaffolding and hoardings timeline:**

- Cleaning and removing lights from the scaffolding from **Monday 13 July to Friday 24 July**
- Removing the scaffolding to ground level at Burnham and Dorney from **Monday 20 July to Monday 17 August**
- Removing the scaffolding to ground level at Bray and Taplow from **Monday 20 July to Tuesday 8 September**.

### **Working safely on the estate and keeping noise to a minimum**

Wates will carry out the works to remove the scaffolding and hoarding from **Monday to Friday** between the hours of **8am to 5pm**. Taking the scaffolding down will be less noisy than when the scaffolding was built – there should be no drilling because the scaffolding can now be unscrewed.

Wates have changed the way they work to prevent the spread of coronavirus. When on site, staff will be following guidelines from the Government and Public Health England. They will socially distance from residents and each other, wear the appropriate personal protective equipment (PPE) and use the hand sanitiser stations regularly. There might be times when staff need to work together and social distancing isn't possible, but this should be for no longer than 15 minutes at a time to limit contact. If the resident liaison officers need to contact you, they will ring or email you. Wates will not need to visit your home to complete these works.

We expect all staff on site to be respectful to residents and to keep the site clean, tidy and safe. We kindly ask residents to be respectful towards staff on site too, and help to keep them safe by staying 2m away from them at all times. Please do not throw rubbish or anything else out of your windows. This is not just antisocial and dangerous, it is a public health risk. If rubbish is thrown, it could also take longer to remove the scaffolding if extra cleaning is needed.

## Window and other repairs

The window repair programme is going well and is likely to be complete by **Wednesday 22 July**. We have had 30% more window repairs requests since we wrote to you about the programme – if your window has a broken handle, hinge or lock, please contact the Chalcots team as soon as possible on **020 7974 4444 (option 7)** or email **chalcotsestate@camden.gov.uk**

We have looked into the recurring drain issues and found a way to help prevent problems going forward which we will be able to share with you soon.

We have also completed roof tests and surveys which are helping us to plan repairs to stop any leaks. We aim to complete these works by the autumn.

## Major works and resident engagement webinar

During this webinar, we will discuss taking the construction site down in more detail and talk through the other repairs and ways we plan to involve residents going forward. There will be three opportunities to take part in this webinar (each will last up to 1.5 hours):

- **Tuesday 14 July at 6.30pm** (password in printed letter)
- **Wednesday 15 July at 10.00am** (password in printed letter)
- **Thursday 16 July at 7pm** (password in printed letter)

Visit **camden.gov.uk/chalcotsmeeting** to join the webinars – you will be able to join 15 minutes before the meetings. Please keep hold of this letter as you will need the passwords above to join.

### Webinar agenda:

- Welcome and housekeeping (Oonah, independent resident engagement officer)
- Removing the construction site, window and other repairs, procurement (Astrid)
- Cabinet objectives and priorities (Cllr Apak)
- Resident involvement opportunities (Oonah)
- Questions and answers
- Updates from previous webinars.

If you would like to ask a question to be answered during the webinar or if you have any questions about joining, contact Abdul (Chalcots project officer) at **abdul.khalique2@camden.gov.uk** or on **020 7974 1312**. You will also be able to use the chat function in the webinar to ask questions. If you're unable to join the webinars, copies of the slides and questions and answers from the session will be available at **camden.gov.uk/chalcotsestate** shortly after the webinar.

If you have any questions about the scaffolding or hoardings being taken down, resident engagement or the webinars, please contact the Chalcots team on **020 7974 4444 (option 7)** or email **chalcotsestate@camden.gov.uk**

Best wishes



Astrid Kjellberg-Obst  
Project Director