



Annual Parking Report 2019

October 2019

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1 Introduction and context

Overview

- 1.1.1 This is Camden's thirteenth Annual Parking Report. The report covers statistics and financial information. Comparative data is given for previous years.
- 1.1.2 The Council publishes this information annually in accordance with Part 6 of the Traffic Management Act 2004.

The purpose of parking and traffic regulation's and why they are enforced

This annual report sets out some of the facts and figures of Camden's parking and traffic enforcement activity but it is important to bear in mind why the borough manages parking and traffic in the first place. Demand for parking in Camden far outstrips the supply of kerbspace available and the Council seeks to maintain an active balance between the different demands – from residents, their visitors, businesses and their deliveries and customers, access for disabled people, etc.

This also needs to be balanced with the duty the Council has to keep traffic moving, avoiding unsafe and obstructive parking, and making sure there is good access for pedestrians, cyclists, buses and other vehicles.

- 1.1.3 The management of traffic and parking sits within a dynamic and changing context, and therefore constant adjustment and improvement is necessary to guarantee effective and responsive management.

2 Statistics, financial information and monitoring

2.1 Number of Penalty Charge Notices issued by enforcement method ¹

2.1.1 Table 2.1 details the number of Penalty Charge Notices (PCNs) issued in the last 6 years by different method of issue. It shows that since 2013/14 there has been a downward trend in the total number of PCNs issued.

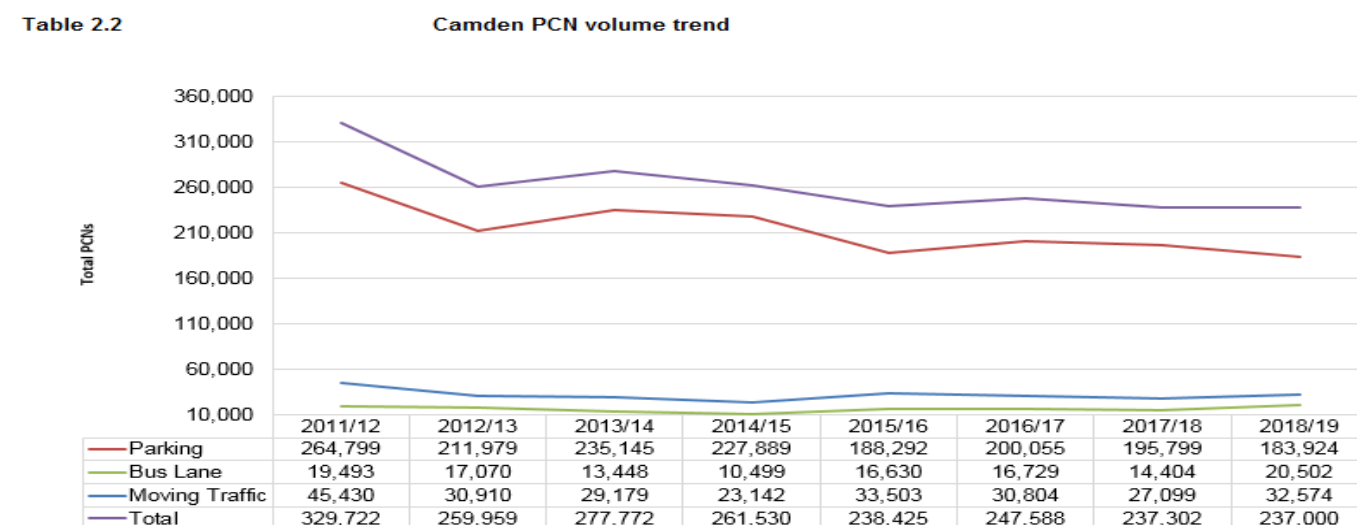
2.1.2 Table 2.1 shows that in 2018/19 Camden issued 237,000 PCNs. This is a decrease of 302 PCNs compared to 2017/18 and a 14.67% reduction on 2013/14.

2.1.3 Table 2.2 shows PCN volumes are consistent with long term trends. Since 2013/14 Camden has seen a total reduction in PCN volumes of 40,772 or 14.67%. Although the slight increase in 2016/17 goes against the declining annual trend, this can be attributed to industrial action taken by enforcement officers in 2015/16. The overall trend remains one of increasing compliance by motorists which is reflected in the lower enforcement numbers.

Table 2.1 The number of PCNs issued by enforcement method

PCN Area	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Parking	235,145	227,889	188,292	200,055	195,799	183,924
Bus Lane	13,448	10,499	16,630	16,729	14,404	20,502
Moving Traffic	29,179	23,142	33,503	30,804	27,099	32,574
TOTAL	277,772	261,530	238,425	247,588	237,302	237,000

Table 2.2 Camden PCN volume trend



¹ The data used in this report to produce our figures is available to view via our [Open Data](#) portal. The methodology used to report our PCN numbers is based on 'contravention date calendar, filtered by issue date'.

2.1.4 PCN data given in this report excludes voided PCNs. Voids can occur for a number of reasons such as a printing error.

2.1.5 The methodology of reporting PCN numbers is based on ‘contravention date calendar, filtered by issue date’ as opposed to previous ‘annual parking reports’ where PCN numbers were calculated by ‘issue date calendar’.

2.2 Number of PCNs issued by severity of contravention

2.2.1 Differential charging for PCN’s was introduced for London in July 2007. The charge for minor parking contraventions decreased relative to the former flat rate, while more serious parking contraventions were increased, such as causing an obstruction to the movement of buses, cyclists and pedestrians, and parking in disabled persons parking spaces. Table 2.3 details the number of PCNs issued by severity of contravention in Camden.

Table 2.3 Number of PCNs issued by severity of contravention

Table 2.3		Number of PCNs issued by type of contravention					
PCN Area		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Parking	Higher level	146,563	143,831	113,410	124,682	126,795	120,398
	Lower level	88,582	84,058	74,882	75,371	69,004	63,526
	Sub-total	235,145	227,889	188,292	200,053	195,799	183,924
Bus Lane		13,448	10,499	16,630	16,729	14,404	20,502
Moving Traffic		29,179	23,142	33,503	30,804	27,099	32,574
	Sub-total - bus lane and moving traffic PCNs	42,627	33,641	50,133	47,533	41,503	53,076
	TOTAL - all PCNs	277,772	261,530	238,425	247,586	237,302	237,000

Notes:

(1) Higher rate charges apply to bus lane and moving traffic contraventions.

(2) This data is transient and subject to change as time passes and more cases change status.

2.3 Number of PCNs paid, representations made or cancelled

2.3.1 When a PCN is issued, the recipient can either pay the PCN or make an informal representation asking for the PCN to be cancelled, citing relevant information and evidence to be taken into account. An ‘Inside Parking’ guide can be downloaded from the Council website (camden.gov.uk/parking) giving advice on parking and driving in Camden, how to avoid a PCN and what you can do if you receive one.

2.3.2 If a PCN is paid within 14 days from the date of issue, a 50% discount applies. Where informal representations are received within the initial 14 day period and the Council decides not to cancel the PCN, a further 14 days is given from the decision date for payment to be made at the 50% reduced rate.

2.3.3 Recipients of a formal Notice of Rejection, following formal representations made against the issuing of a PCN (for moving traffic contraventions only), Notice to Owner or an Enforcement Notice, motorists can take matters further

if they wish and make an appeal through the independent adjudication service, the [Environment and Traffic Adjudicators](#) (ETA).

2.3.4 Table 2.4 shows a breakdown of PCNs issued in 2018/19 for the number of cancellations, those paid at the discount rate or paid in full, and others not yet paid or in the process of making a representation or appeal.

Table 2.4 Status of PCNs issued in 2018/19

	Cancelled following representation	Paid at discount rate	Paid at full rate	Other (Cancelled Pre - formal / Outstanding / Written Off / Part Paid)	Total Paid	Total Tickets
Parking	0.30%	59.41%	13.39%	26.90%	72.80%	100.00%
	550	109,272	24,625	49,477	133,897	183,924
Bus Lane	0.19%	65.97%	9.48%	24.36%	75.45%	100.00%
	38	13,525	1,944	4,995	15,469	20,502
Moving Traffic	0.63%	73.39%	5.61%	20.36%	79.01%	100.00%
	205	23,907	1,829	6,633	25,736	32,574
TOTAL	0.33%	61.90%	11.98%	25.78%	73.88%	100.00%
	793	146,704	28,398	61,105	175,102	237,000

Notes:

(1) Other includes those PCNs cancelled at the informal challenge stage, those not yet paid or cancelled as a result of an appeal, or is otherwise still in the process of representation/appeal, or cannot be traced due to the VRM and/or current registered keeper details not being registered with the DVLA. Other represents c28% of the total number of PCNs issued which breaks down to: cancellations at pre-formal stage c10%; currently outstanding PCNs c12%; written off c2%, part paid c4%.

(2) This data is transient and subject to change as time passes and more cases change status.

2.4 Vehicle removals and clamping

2.4.1 Table 2.5 below details the number of vehicles clamped or removed in recent years. The small number of clamped vehicles largely relates to persistent evaders, which is defined as a vehicle that has three or more unpaid PCNs issued to the same registered keeper, which are not subject to an appeal against the issuing of the PCN and which have passed the date by which an appeal can be made, or a vehicle that has three or more unpaid penalty charge notices and no current registered keeper details can be supplied by the DVLA.

Table 2.5 Clamped and removed vehicles

Action	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Vehicles Clamped	10	2	5	0	0	5
Vehicles Removed	3,060	3,171	2,963	2,535	2,374	2,253

2.5 Financial statistics

2.5.1 Within the Council's budgeting processes and procedures the parking account is defined as a 'memorandum account' which is separate from the Council's other accounts. It is necessary to set up the parking account as a memorandum account, since any surplus generated must be spent on certain allowable purposes specified by law (see section 2.5.4) and to be accounted for separately in the Council's accounts to show transparency in this respect. The income and expenditure on the Parking Account is presented in table 2.6.

Table 2.6 Parking account: income and expenditure

	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
	(£,000)	(£,000)	(£,000)	(£,000)	(£,000)	(£,000)
Income						
Paid for Parking	11,093	11,400	10,788	11,048	11,191	13,126
Parking permits: resident's	3,838	4,128	3,956	4,073	4,197	4,378
Parking permits: other	2,881	3,069	3,152	3,175	3,136	3,294
Suspensions	3,001	3,419	4,783	5,660	4,187	3,893
Clamping & removals	703	687	651	611	559	581
Penalty charge notices	16,116	14,630	13,815	14,115	12,140	13,646
Other income	8	0	0	0	0	144
Total income	37,640	37,335	37,145	38,681	35,410	39,061
Total expenditure	13,563	13,099	11,576	11,884	14,188	12,996
Surplus	24,080	24,236	25,569	26,797	21,221	26,065

2.5.2 The total expenditure stated in table 2.6 relates to that incurred in running the services that generate the parking account income, including overheads. Other income – various incomes that fall outside the other parking account categories, i.e. Traffic Management Orders.

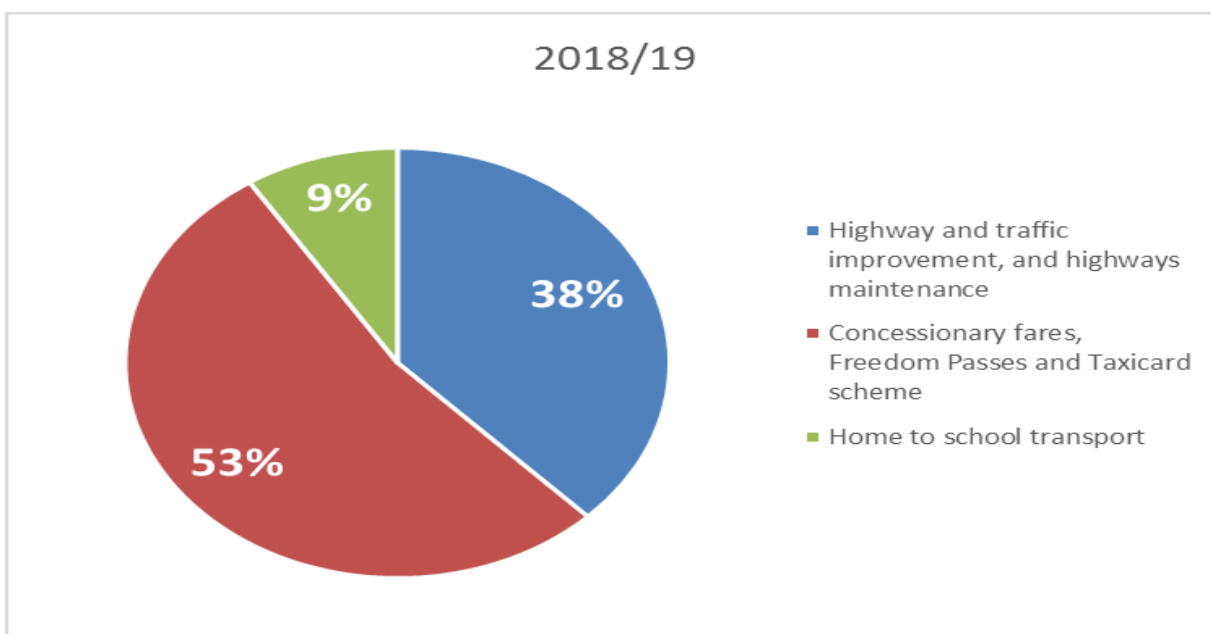
2.5.3 Although the level of permit and paid for charges are set by Camden Council, the level of charge for PCNs, clamping, and removal fees are set by London Councils with the Mayor of London's approval and ratified by the Secretary of State.

2.5.4 Table 2.7 (and subsequent chart) show how the parking surplus is spent. The application of surplus is based on the Road Traffic Regulation Act 1984 Section 55. The Council has discretion on how to spend any surplus that may arise, within the scope set by law. Under current legislation the application of any surplus is limited to meeting the cost of providing and maintaining parking facilities, highways improvement schemes, highways maintenance, public passenger transport services and certain other categories.

Table 2.7 Application of surplus

	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
	(£,000)	(£,000)	(£,000)	(£,000)	(£,000)	(£,000)
Off-street parking	0	0	0	0	0	0
Highway and traffic improvement, and highways maintenance	9,576	8,083	8,933	10,081	5,039	9,822
Concessionary fares, Freedom Passes and Taxicard scheme	13,160	13,363	13,952	13,995	13,745	13,862
Transport planning costs	0	0	0	0	0	0
Home to school transport	1,344	2,790	2,683	2,721	2,438	2,381
Total expenditure from parking surplus	24,080	24,236	25,569	26,797	21,221	26,065

2018/19 Application of surplus funded by the parking account



2.6 Appeal Statistics

2.6.1 Table 2.8 gives the results of parking appeals considered by London's independent adjudicators, the Environment and Traffic Adjudicators, [ETA](#) (formerly the Parking and Traffic Appeals Service). This data is derived wholly from ETA statistics and is also published on [London Councils' website](#).

2.6.2 The number of 'appeals allowed' are those cases which are heard by an adjudicator where they found against the Council. For the purpose of these statistics, this category also includes cases that Camden has not contested and not just those found in the appellant's favour by the

adjudicator. The number of 'appeals refused' relates to those cases which are heard by an adjudicator where they found against the appellant.

Table 2.8 ETA Statistics for Camden

	Year	Appeals allowed	Appeals refused	Of cases going to appeal, % allowed	% of PCNs going to appeal
Parking	2013/14	885	1,464	37.6%	1.00%
	2014/15	807	1,281	38.7%	0.91%
	2015/16	563	838	41.5%	0.72%
	2016/17	507	849	37.3%	0.68%
	2017/18	442	711	38.3%	0.59%
	2018/19	332	665	33.2%	0.54%
Bus Lane	2013/14	53	85	38.4%	1.02%
	2014/15	40	51	43.9%	0.86%
	2015/16	36	42	36.3%	0.59%
	2016/17	46	75	38.0%	0.53%
	2017/18	35	50	41.1%	0.59%
	2018/19	35	61	36.4%	0.46%
Moving Traffic	2013/14	87	303	22.3%	1.35%
	2014/15	83	260	24.2%	1.46%
	2015/16	85	190	27.3%	0.92%
	2016/17	104	233	30.8%	0.87%
	2017/18	85	209	28.9%	1.08%
	2018/19	95	227	29.5%	0.98%
All PCNs	2013/14	1,025	1,852	35.6%	1.04%
	2014/15	930	1,592	36.8%	0.96%
	2015/16	684	1,070	38.7%	0.74%
	2016/17	657	1,157	36.2%	0.66%
	2017/18	562	970	36.6%	0.64%
	2018/19	462	953	32.6%	0.59%

2.7. Controlled Parking Spaces

2.7.1. All public highways in Camden are covered by Controlled Parking Zones (CPZs) in which parking is regulated within certain controlled hours. The hours of control vary between CPZs. The hours and days of control in CPZs have been developed to meet local community needs following detailed consultation.

2.7.2 Camden has over 37,000 controlled parking spaces across 19 CPZs. A CPZ is an area where parking is only permitted in designated parking bays. A controlled parking space can be defined as a 5m length where it is permitted to park a vehicle, subject to conditions (for example a permit requirement or applicable parking charge). Table 2.9 outlines the types and quantities of controlled parking spaces in Camden.

Table 2.9: Controlled parking spaces within Camden

* Blank cells indicate that there are no controlled parking spaces of this type in the particular zone

Bay Type	CA-B	CA-C	CA-D	CA-E	CA-F	CA-G	CA-H	CA-J	CA-K	CA-L	CA-M	CA-N	CA-P	CA-Q	CA-R	CA-S	CA-U	CA-V	CA-X	Total
Ambulance	1		28	11	1				1					3						45
Business Scheme A		3	19	9																31
Car Club	30	15	50	15	27	15	20	10	12	4	15	2	13	8	12	3	10			261
Diplomatic		10	9	8												2				29
Disabled (Blue Badge)	91	22	85	43	31	55	35	17	22	39	53	18	57	49	38	10	37			702
Disabled (Dedicated)	11	3	5	4	6	8	4	1	7	2	5		9	10	6	1	4			86
Disabled (Green Permit)		21	5	8																34
Doctor		4	15	8	4		5	6	3	4	1		3	1		1	2			57
Electric Vehicle Recharging	12	3	8	4	2		5	2	1	1	2		2	1	3	1	4		1	52
Loading	7	15	18	14	8	17	16	1	7		4		5	10			3			125
Loading / Disabled (Blue Badge)		9				2														11
Loading / Paid-For											4									4
Loading / Resident Permit Holders		12																		12
Paid-For (Buses)			4	9		2														15
Paid-For (Taxis)						4														4
Paid-for / Permit holders					41	3	45	484	7	9	74		8	14	42	37	4	7	18	793
Paid-For / Resident Permit Holders	4	2	71	2	2			9	41	14			220	78	28	86	238			795
Paid-For	278	242	611	284	483	501	309	2	65	92	151	44	73	78	27		75			3315
Permit Holders Only	4,679	310	1,445	415	1,671	1557	2,827	1,636	1,056	1,701	2,345	1,038	2,636	2005	1,593	908	2,070	46	51	29989
Solo Motorcycles	45	24	82	31	22	17	15	7	7	14	13	3	33	31	5	1	8			358
Taxi Rank	9	40	28	22	11	31			2						6					149
Trader	1	5	36		12				2	8										64
Trader / Permit Holders			7			10				54										71
Trader / Resident Permit Holders						3														3
Total	5168	740	2526	887	2321	2225	3281	2175	1233	1942	2667	1105	3059	2288	1760	1050	2455	53	70	37005