

Ludham & Waxham Estate Action Plan from Estate walkabout 31-08-22

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Red – No update from the officer assigned to action. Immediate action needs to be taken to address the Issue.

Yellow- Officer has updated the action. We are on track. However, it is still not complete.

Green- Action has been completed

No.	Desired outcomes	Actions	Review / target date & progress update	Responsible officer
1.	Restrict access to those intending to deal drugs or cause ASB on Waxham communal staircases.	The Council's Housing Patrol will be asked to commence more regular patrols through the blocks as it becomes darker during the evenings. Letters to all residents advising them to be cautious about who they are allowing access to. Installation of a Drop Key Protection Box designed to fit over the existing fireman's switch to prevent access to those misusing this access method. (One entrance initially to assess the impact)	The Council's Head of Security has arranged 2 weeks' worth of patrols. After that the Community Safety officer or housing manager can request enhanced patrols and for residents to call the RSP if they are required. The Neighbourhood Housing Officer has been asked to action supporting the TRA to make a DMC funding application for a drop key protection box.	
2.	Solve the issue so that communal lighting in Waxham operates appropriately and does not remain on 24/7	The Council's Mechanical and Electrical Team will be asked to find a solution to the electrical fault(s) causing the lights to not operate appropriately	The issue causing lighting to stay on 24 hours, has now been resolved.	
3.	improve the volume of waste disposal and recycling facilities at both	The Council will assess the area for improved waste disposal including for the installation of MetroStor facilities. The Council will work with	The Council's Recycling Project Officer visited the site with the TRA on the 12th September. A proposal has subsequently been costed for Metrostore units for Waxham. The proposal will	

	Waxham and Ludham.	the TRA to obtain funding need to pay for this improvement.	improve the waste, recycling and bulk waste areas. The MetroStore refuse and recycling units not only been proven to increase recycling participation but decrease visible waste giving to the estate a much improved clean and tidy look. The units encompass a special fire rated lining. This means in the worstcase scenario any fire and the heat caused by this will be contained minimising any threat to residents and the building. The units also secure the bins in a designated safe area, meaning they cannot be moved out of position to further ensure the safety and aesthetics of the estate. Permissions and funding are now being sought. At Ludham it was agreed to keep the recycling system as is but add 2 new recycling eurobins.	
4.	Reduce drug dealing activity in Lismore Circus	The Police are taking action against known drug dealers and the Council's Community Presence Officers will also be walking the area regularly to make it more difficult for dealers to do conduct their business in the area. The Police are carrying out an environmental visual audit with residents and the Council to identify where additional measures can be taken to reduce this activity.	The EVA was for Lismore Woods in response to increase in serious. In response to this, Patrols were increased to Lismore Circus and surroundings which included Waxham and Ludham. We are also working on the recommendations by the Police Crime Prevention Officer, which includes opening up the wooded area by trimming the foliage/vegetation, pruning down trees, improving lighting etc. We are aware that the issues in Lismore Circus impacts surrounding blocks, hence patrols also target these locations.	
5.	Install effective CCTV across Ludham and Waxham and Lismore Circus area generally.	Ludham and Waxham is one of our higher priority estates for installation of the new digital CCTV system. Within the next 12 months the Council will conduct a walkabout with residents and partners to identify the best positions for the new cameras.	We don't have an immediate date, we are getting ready to upgrade Bacton Tower soon, that will give us a network to connect to. November's visits are booked up, and we will try and get L&W booked in for December or certainly January. As for installation this is likely to be 2nd quarter of 2023 at moment, but it is subject to change on a weekly basis.	

