

## Friday 29 November 2019 – The latest news and updates from the Chalcots Estate

### Reminder to all households to book your ‘getting to know you and your home’ appointment

- Please make sure you sign up for a ‘getting to know you and your home’ appointment so we can find out about your circumstances and needs during the works. This is also your opportunity to tell us which radiator option you would like and how you would like the works to happen in your home.
- Call **0800 389 2837** to book your appointment today.

### Your new kitchen windows

- We have been working hard on the design for your kitchen window. We are now finalising a design that is to a high standard of safety for people in and outside flats, that lets in much more fresh air, and will help to prevent overheating in your home.
- We’re really pleased with this design and we will be sharing it with you shortly – look out for drawings on your block’s noticeboards.

### Thank you for visiting the show flat

- Thank you for coming to the show flat appointments – over a quarter of households across the estate came to look at the window samples and show flat to see the approach to the works.
- Residents gave us helpful and valuable feedback about how to make the works smoother for people living on the estate. We will be using your feedback to create a frequently asked questions pack which we will share with you in the coming weeks. If you weren’t able to come to the drop ins you are still more than welcome to book a tour – contact Donna Peters on **020 7974 3889** or [donna.peters@camden.gov.uk](mailto:donna.peters@camden.gov.uk) to find out more.

### Blashford

- We are carrying out further tests to finalise how we will change the windows at Blashford (which is very different to the other four blocks), how this will affect the works, and what the impact is on residents.
- We will be ready to share these plans with Blashford residents in January and we will let you know the date of a meeting to talk you through the works at Blashford in the coming weeks.
- The telephone survey is continuing for the next few weeks, focusing on Blashford. Some residents have asked what number the independent surveyors call you on – they will call you from a number starting with **01273 894** or **01273 059**.

### Screens

- Look out for new screens that are going up in the lobbies of every block on the estate for to-the-minute updates about the works and other community information.

### Scaffolding

- Scaffolding will begin at Burnham and Dorney from **Monday 9 December**. The materials will be delivered during the first two days and then we will start scaffolding works at ground level.
- Scaffolding won’t be built higher than the bricked area on the blocks before the new year unless absolutely necessary. Look out for a letter from Wates with maps to show exactly where the scaffolding is going around your block.
- The same scaffolding works will start at Blashford from January.

- From the week beginning **Monday 9 December** we will be carrying out an additional test in an empty property in Bray which means we will need to build the scaffolding to the fourth floor on the Adelaide Road side of the block.
- We can confirm that the scaffolding will not affect the Santa abseil on **Sunday 15 December**.

## Chalcots festive party – volunteers needed

- The Chalcots Festive Party Committee are happy to announce that this year's Chalcots party will be taking place on **Sunday 15 December**. All residents are welcome.
- If you would like to volunteer at this year's party, please contact your TRA.

## North Camden Zone/ The Winch community events

- Tea, Cake and Chat – **Wednesday 4 December**, 10am – 11.30am, Blashford TRA Room
- Bingo Night – **Friday 6 December**, 8pm – 10pm, Bray TRA Room
- Tea, Cake and Chat – **Tuesday 10 December**, 10am – 11.30am, Bray TRA Room

## In block-by-block and estate-wide meetings we're talking to you about...

- Before Christmas we plan to run a works workshop with residents at Taplow. The workshop is designed to get more indepth views and feedback from residents about what's important to them while the scaffolding is up and the works are happening. We can offer similar workshops for other blocks if this is helpful for residents.
- Now that Dorney, Bray and Taplow have had their TRA AGMs, the membership for the Chalcots Works Group (CWG) is changing. We are about to agree the CWG's terms of reference in draft and once this is signed off we will share these with you.

The Chalcots Works Group (CWG) is held at the estate with TRA reps, councillors and council officers in attendance and is chaired by a TRA rep. The CWG meet regularly to discuss works matters on the estate. This newsletter includes feedback from the Chalcots Works Group on **Thursday 13 November**. The next meeting is expected to be held on **Wednesday 4 December**.

You can request a copy of this newsletter in large print, audio format or in another language by calling **020 7974 5717**. If you have questions about this newsletter please contact [chalcotsestate@camden.gov.uk](mailto:chalcotsestate@camden.gov.uk)